ABARI *Collision* News

ARTIFICAL INTELLEGENCE (AI)

AI Collision Damage Estimating is now a reality.

CCC Information Services Inc. (CCC) recently announced the release of their artificial intelligence (AI) collision damage estimating platform called CCC® Smart Estimate. This product uses many existing and new elements that can assist in the development of an estimate of collision damage. The system was said to be available for sale during the first quarter of 2019.

CCC has developed this estimating tool that incorporates artificial intelligence, collision photos, photo analytics, estimating logic, telematics, smartphones, parts selection, stored data, and real live estimators all combined into one system. It will guide users with suggested estimate lines. Carriers will be allowed to decide if they want damaged parts to be pre-populated as repair or replace operations. In the future, the system will be able to make these choices on its own if it is programmed to do so. It can develop an estimate based upon the industry standard of only writing visible damage. It also has the ability to predict additional internal damage based upon historical data information that they have recorded. The system also learns in real time and stores that data for future use.

The Smart Estimate is part of a digital claims technology suite. Separate elements of this suite have the ability to determine with a high level of probability if a vehicle is a total loss. Telematics-enabled vehicles connected to the CCC Platform would alert insurers in real time of an accident and set up a line of communications. There is also an auditing feature that uses Artificial Intelligence to determine irregularities and flag certain claims for review or re-inspection by a human being.

Over the past few years more and more insurers are relying upon photos to generate an estimate of damage as the starting point to settle claims. The implementation of a software program (Artificial Intelligence) to further refine this process was just a logical progression of technology.

Since this AI estimating system involves a human being to communicate with another human being in order to generate an estimate of damage perhaps the only way that anyone will know if the insurance representative is relying upon an AI estimating system is to simply ask if they are using the CCC® Smart Estimate system.

Informational Links:

CCC Information Services Inc. released this information through **PRNewswire** on December 3, 2018. To access this press release CLICK HERE

For further information directly from CCC Information Service Incorporated about their Artificial Estimating Tool CLICK HERE

REMINDER:

ABARI ANNUAL DINNER MEETING

Date: **Saturday March 2, 2019**

Place: **Crown Plaza/Inn at the Crossings, 801 Greenwich Ave, Warwick, RI**

Cocktail Hour: **6:30 to 7:30 PM**

Price per person: **$90.00 for members, $180 for non-members**

TO RESERVE SEATING:

BY PHONE: Call Alan Terpening at 438-2240 (Vinny's Auto)

BY EMAIL: Just Click on this **ABARI** e-mail link >>> **Mail@abari.net** and let us know how many will be attending.